

# **Shark**

## **Bagless Corded Canister Vacuum**

CV100 Series

### **OWNER'S GUIDE**

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# IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

## **⚠ WARNING**

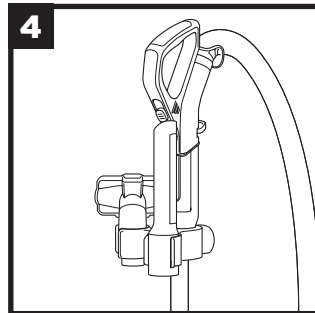
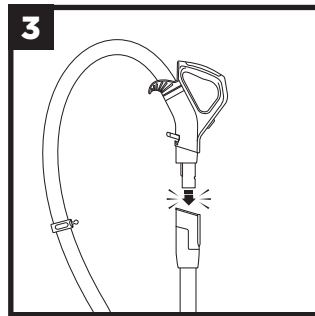
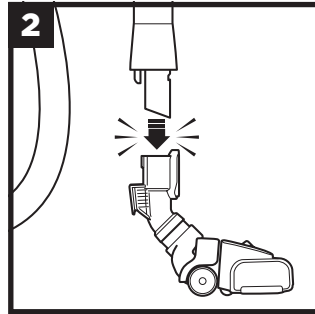
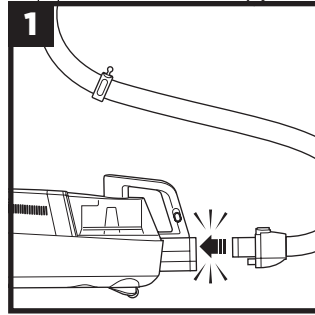
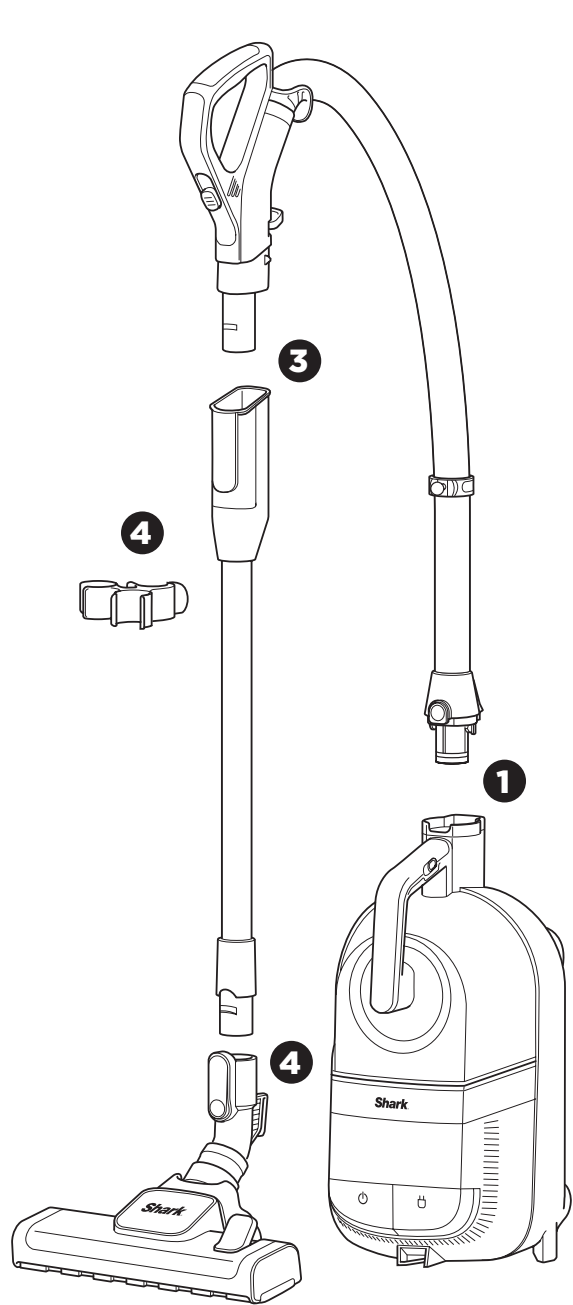
To reduce the risk of fire, electric shock, injury, or property damage, when using an electrical appliance, basic precautions should always be followed, including the following:

### READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM

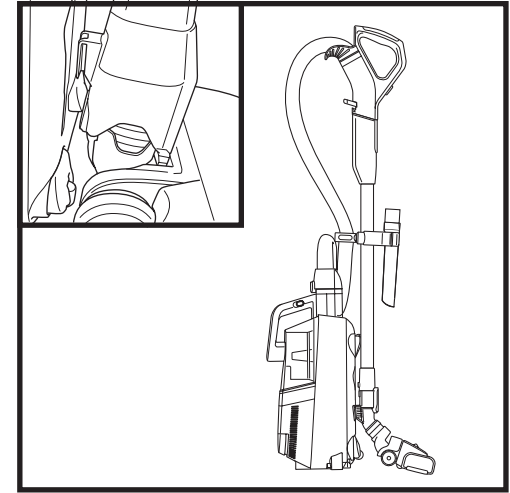
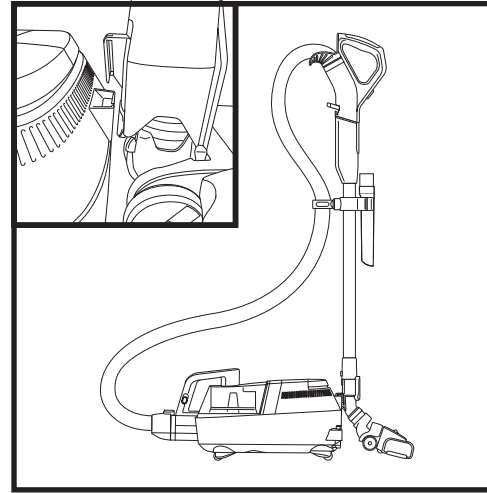
1. Inspect power cord and plug for any damage before use. **DO NOT** use vacuum cleaner with a damaged cord or plug. Turn off all controls before plugging in or unplugging the vacuum cleaner. Store your vacuum cleaner with the power cord secured around the two cord hooks. To minimize the risk of power cord damage, do not allow the motorized brush roll to ingest the cord. If this occurs, immediately shut off power to the vacuum and remove the cord.
  2. This appliance has a polarized plug, if the plug does not fit fully into the outlet, reverse the plug (one blade is wider than the other). If it still does not fit, contact a qualified electrician. **DO NOT** force into outlet or try to modify to fit.
  3. Your vacuum cleaner may consist of a motorized nozzle, wand, hose, and/or vacuum pod. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
  4. Use only identical replacement parts.
  5. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
  6. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
  7. The use of an extension cord is **NOT** recommended.
  8. This vacuum cleaner contains no serviceable parts.
  9. This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Cleaning and user maintenance shall not be made by children. Keep the appliance and its cord out of reach of children. **DO NOT** allow the appliance to be used by children. **DO NOT** allow to be used as a toy. Close supervision is necessary when used near children.
  10. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
  11. **DO NOT** handle plug or vacuum cleaner with wet hands.
  12. **DO NOT** use without filters in place.
  13. Only use Shark® branded filters and accessories.
  14. **DO NOT** damage the power cord:
    - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
    - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
    - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
  15. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
  16. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
  17. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
  18. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
  19. Use extra care when cleaning on stairs.
  20. **DO NOT** leave the vacuum cleaner unattended while plugged in.
  21. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
  22. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
  23. Your Shark® vacuum may not be designed to stand up on its own. When taking a break from cleaning, you may need to lean it against furniture or a wall, or lay it flat on the floor. Using the vacuum for an application where the unit lacks stability may result in personal injury.
  24. **DO NOT** use to pick up:
    - a) Liquids
    - b) Large objects
    - c) Hard or sharp objects (glass, nails, screws, or coins)
    - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
  - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
  - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
  - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
25. **DO NOT** use in the following areas:
  - a) Poorly lit areas
  - b) Wet or damp surfaces
  - c) Outdoor areas
  - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
26. Turn off all controls before plugging in or unplugging the vacuum.
  27. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
  28. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
  29. During cleaning or routine maintenance, **DO NOT** cut anything other than hair, fibers, or string wrapped around the brushroll.
  30. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
  31. Make sure the dust cup and all filters are in place after routine maintenance.
  32. If provided, secure the power cord around the two cord hooks during storage.
  33. Hold plug when rewinding onto cord reel. **DO NOT** allow plug to whip when rewinding.

## SAVE THESE INSTRUCTIONS

## ASSEMBLY

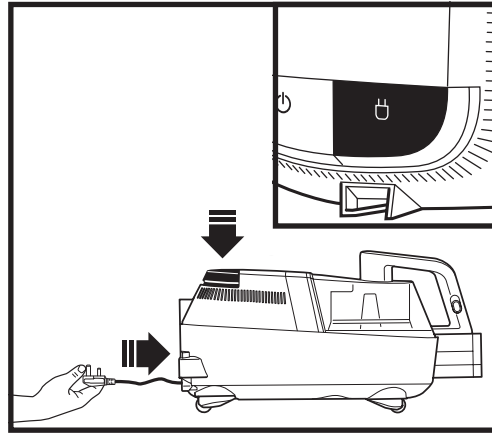
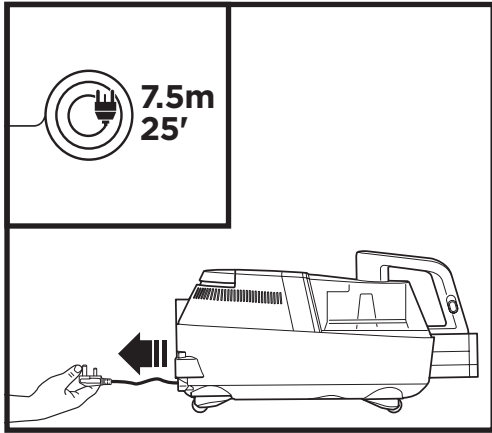


## STORAGE

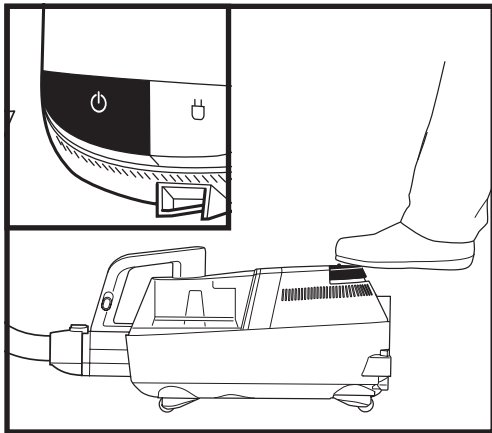


## OPERATING THE VACUUM

### CORD REWIND FUNCTION

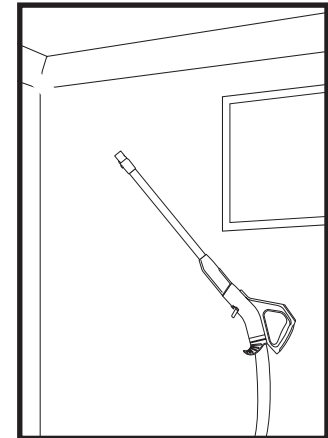
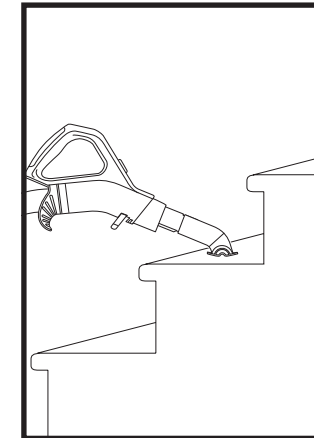
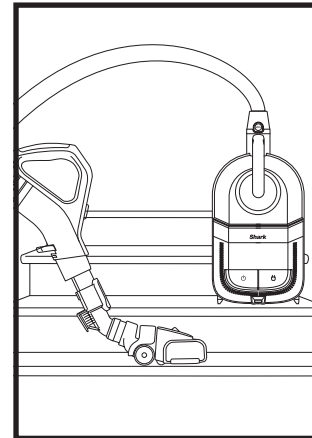
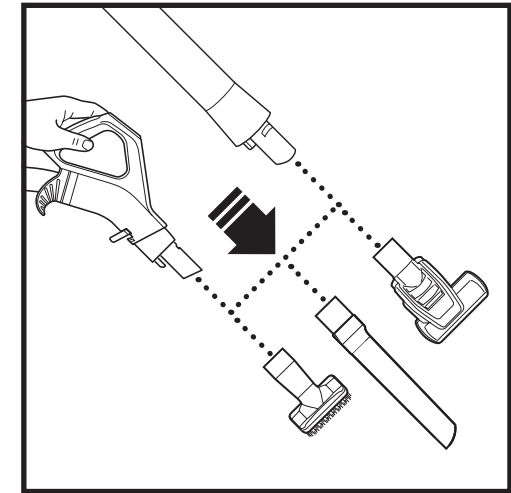
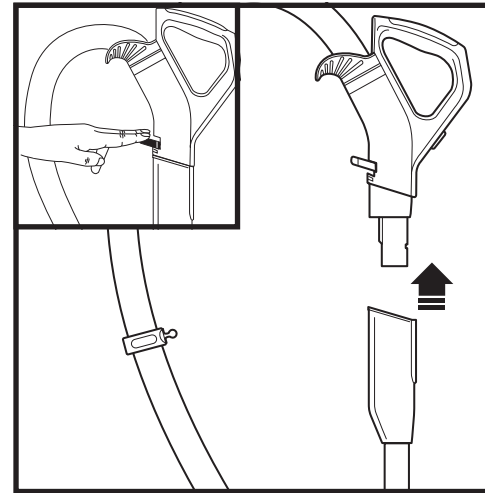


**NOTE:** Hold onto the plug when retracting the cord.



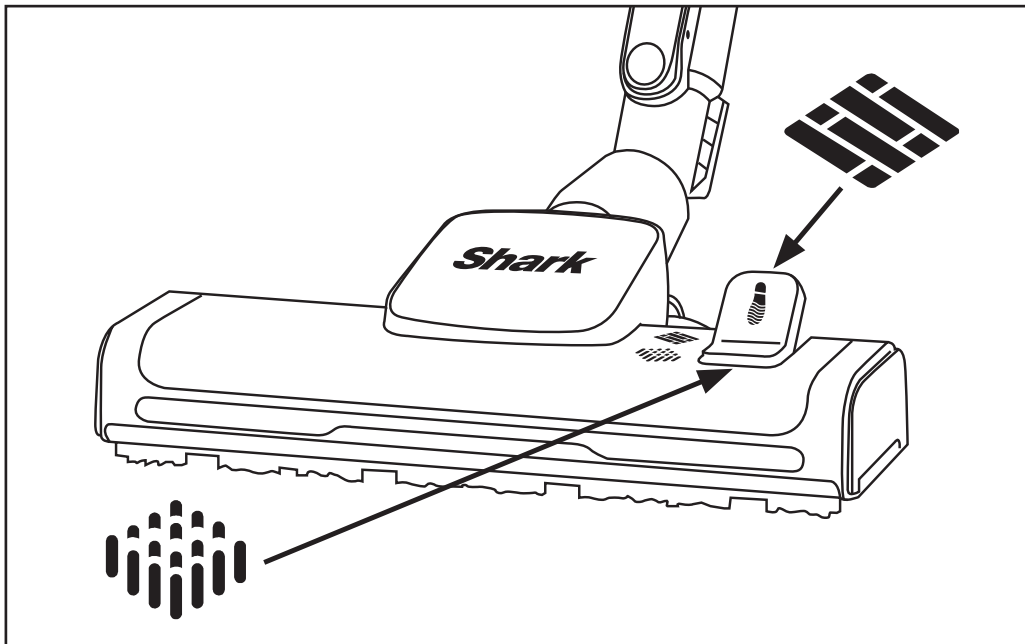
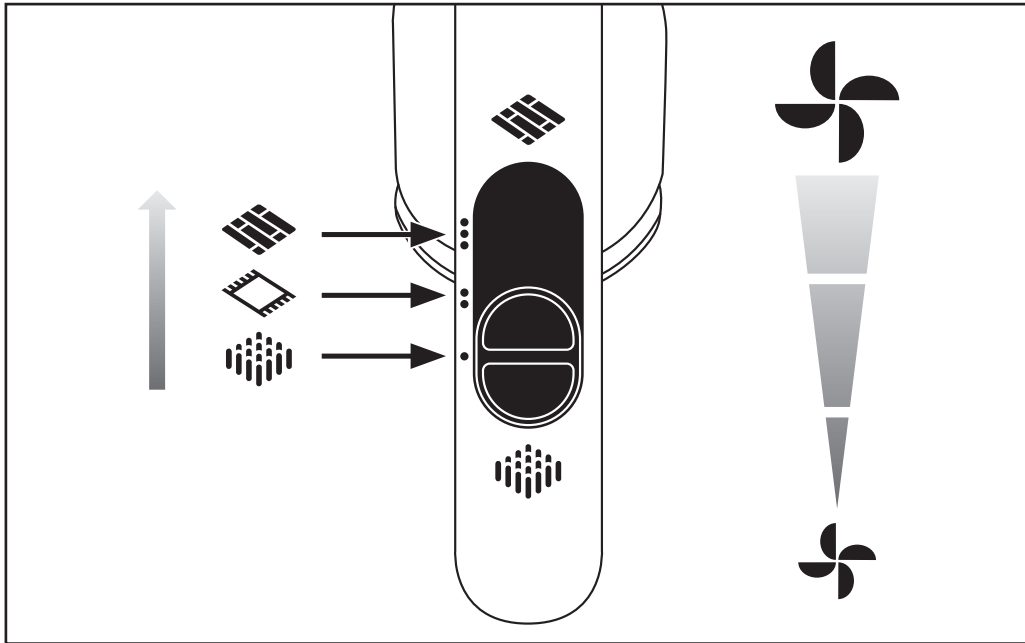
## OPERATING THE VACUUM

### WHOLE-HOME CLEANING

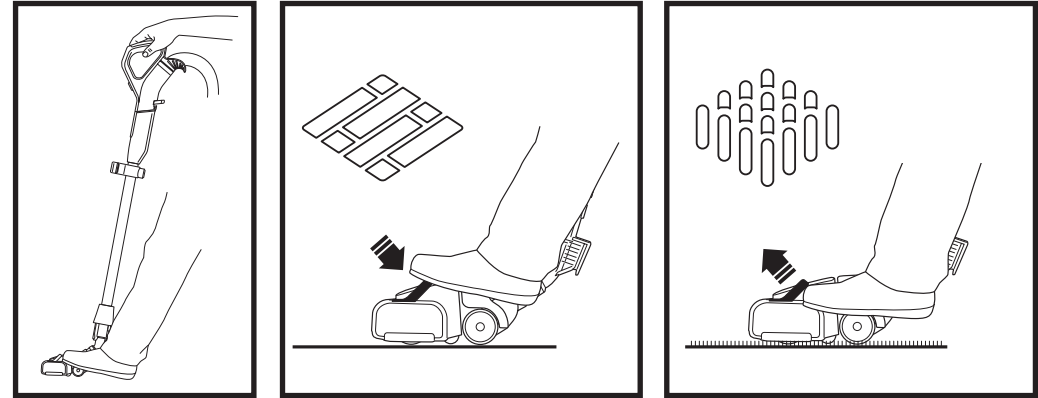


## OPERATING THE VACUUM

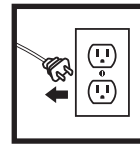
### SELECTING FLOOR TYPE AND SUCTION LEVEL



## OPERATING THE VACUUM

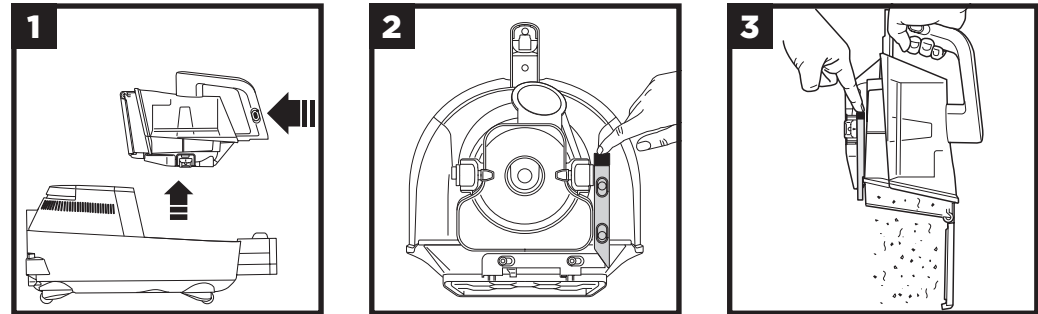


## MAINTENANCE

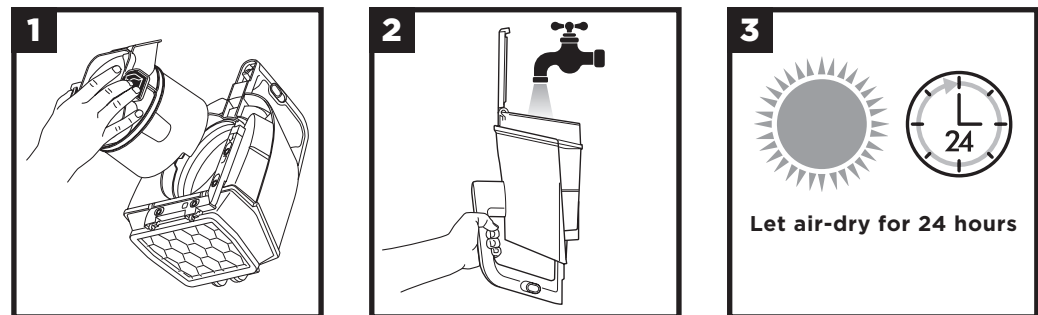


**IMPORTANT:** Unplug the power cord before performing any maintenance.

### EMPTYING THE DUST CUP

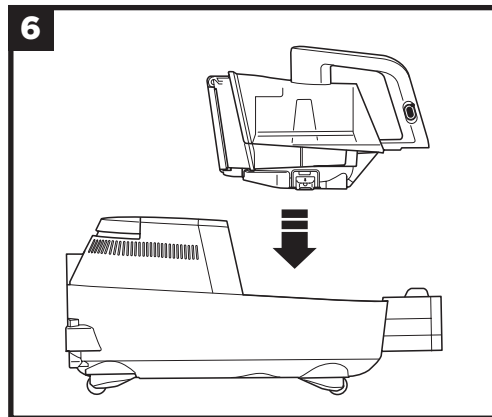
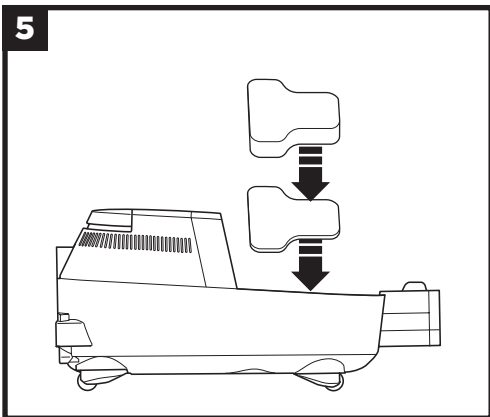
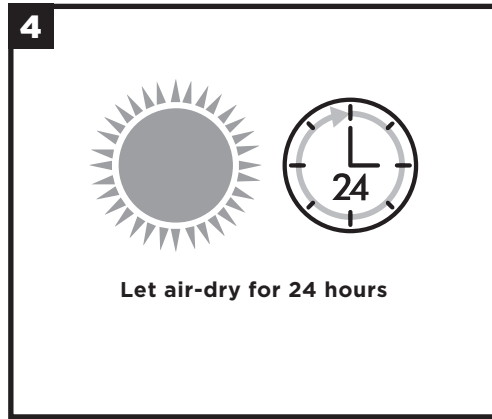
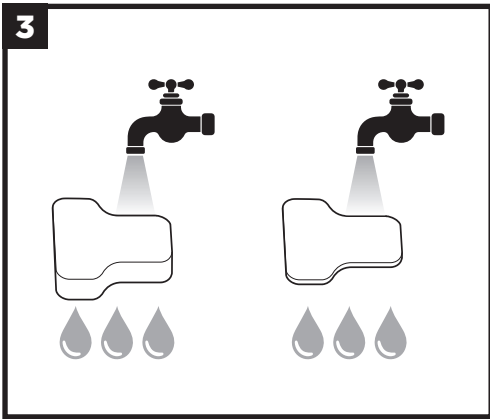
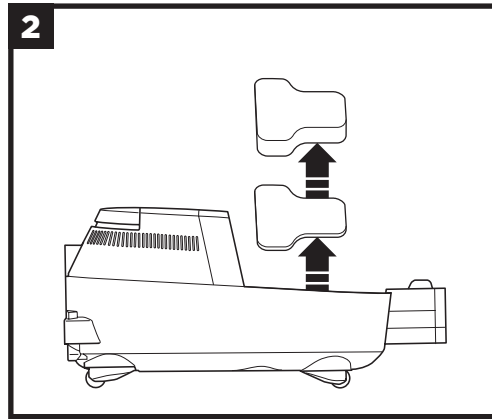
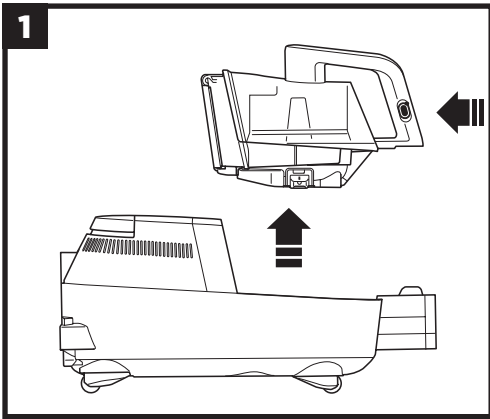


### CLEANING THE CYCLONE



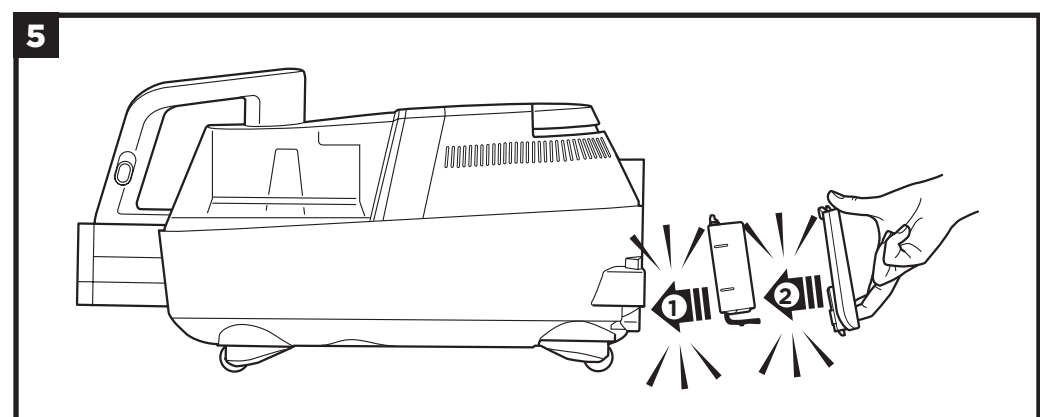
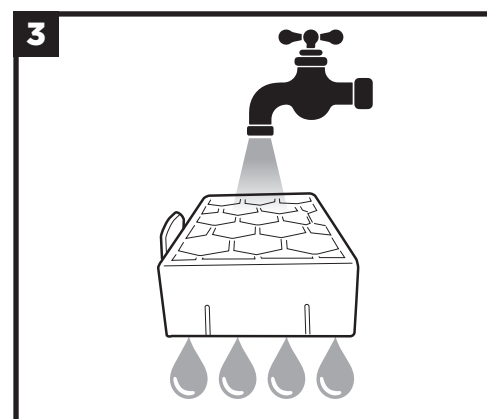
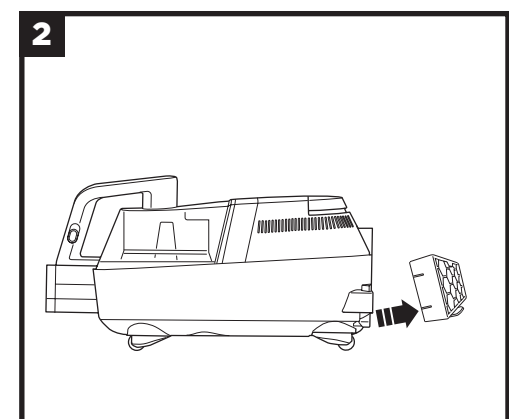
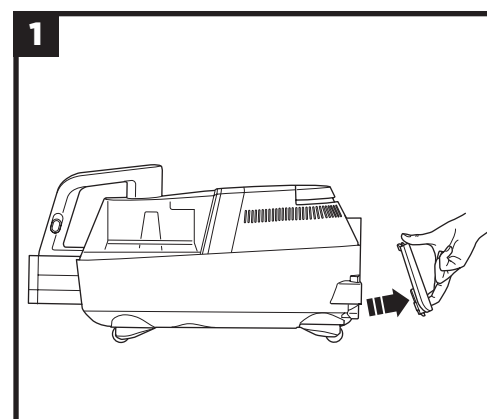
Let air-dry for 24 hours

## FOAM AND FELT FILTER MAINTENANCE



**NOTE:** Foam and felt filters should be rinsed at least every 3 months.

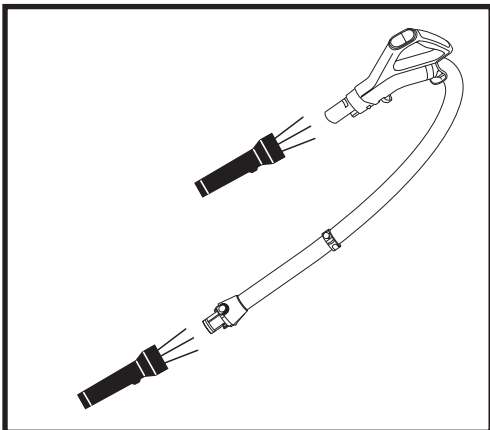
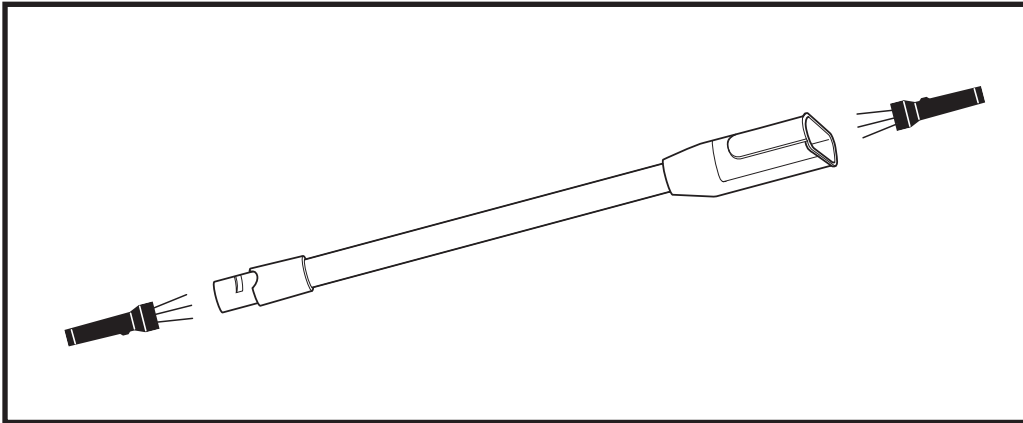
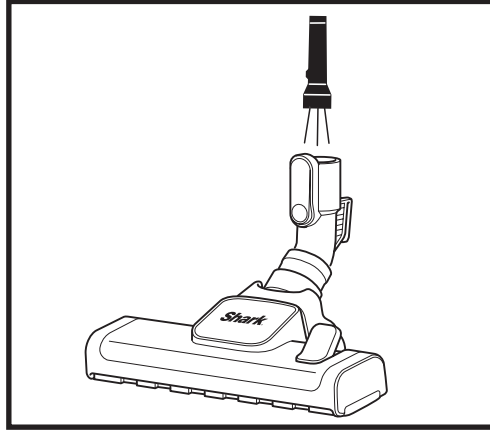
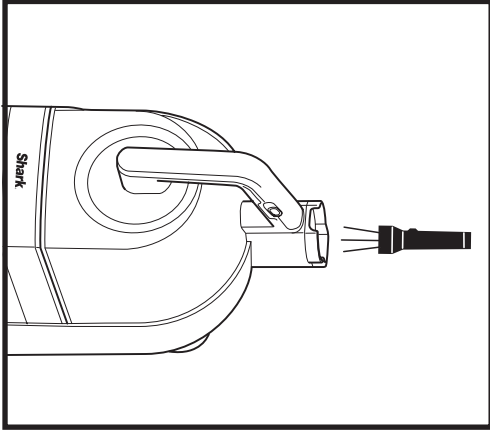
## HEPA FILTER MAINTENANCE



**NOTE:** HEPA filter should be rinsed at least once a year.

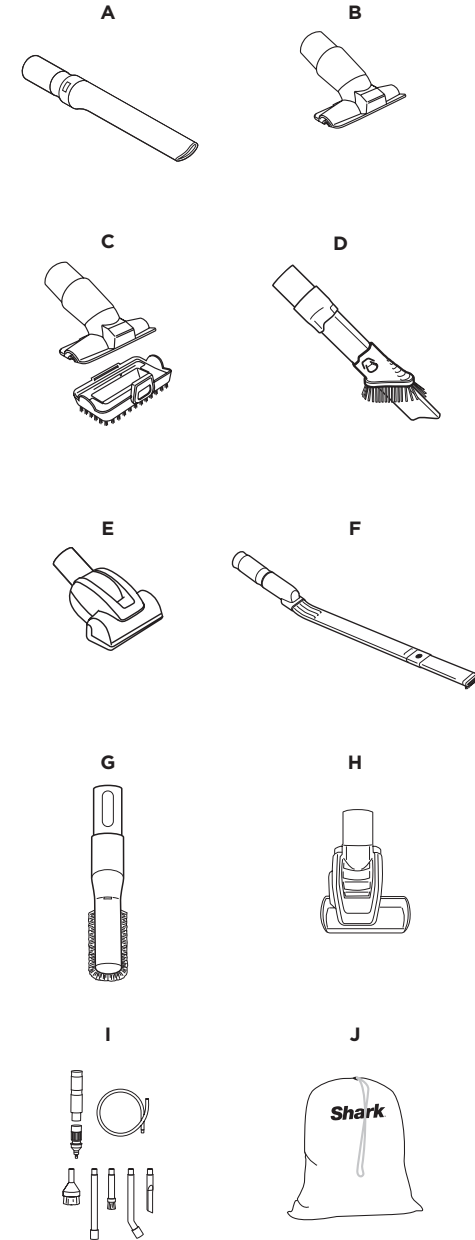
## MAINTENANCE

### CHECKING FOR BLOCKAGES



## AVAILABLE ACCESSORIES

- A** Crevice Tool
- B** Upholstery Tool
- C** Pet Multi-Tool
- D** Duster Crevice Tool
- E** Pet Power Brush
- F** Under-Appliance Wand
- G** Anti-Allergen Dust Brush
- H** Self-Cleaning Pet Power Brush
- I** Home & Car Detail Kit
- J** Accessory Bag



**NOTE:** Not all accessories come with all units. For a list of the accessories included with this model, see the top inside flap of the box. To order additional accessories, visit [sharkaccessories.com](http://sharkaccessories.com).

## TROUBLESHOOTING

### Vacuum is not picking up debris. No suction or light suction.

- Check filters to see if they need cleaning. Follow instructions for rinsing and air-drying the filters before reinstalling them.
- Dust cup may be full; empty dust cup.
- Check hose, hose connections, nozzle, wand, pod, and accessories for blockages. Clear any blockages found. See Checking for Blockages section for more information.

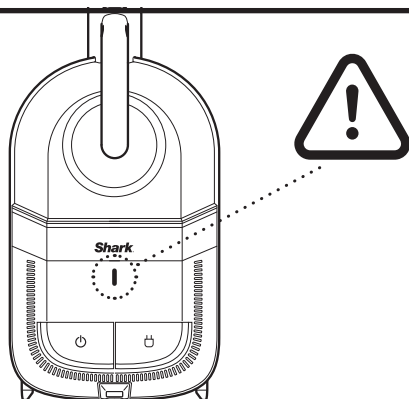
### Vacuum lifts area rugs.

- Suction is powerful. Using the suction control slider on the handle, reduce suction to setting 1 or 2 if needed. Take care when vacuuming area rugs or rugs with delicately sewn edges.

### Vacuum turns off on its own or indicator light flashes red.

If your vacuum overheats, the thermostat will automatically turn off the motor. Perform the following steps to restart:

- Turn vacuum off and unplug it.
- Empty dust cup and clean filters. See Emptying the Dust Cup and Filter Maintenance sections for more information.
- Check for blockages in hose, wand, floor nozzle, accessories, and inlet openings.
- Allow unit to cool for a minimum of 60 minutes.
- Plug in vacuum and turn it on.



For all other issues, please call Customer Service 1-800-798-7398.

# Shark NINJA

## FIVE (5) YEAR LIMITED WARRANTY

The Five (5) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of five (5) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

### What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to five (5) years from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as foam filters, HEPA filters, pads, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [sharkaccessories.com](http://sharkaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance (e.g., not cleaning the filters), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [sharkclean.com/support](http://sharkclean.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-800-798-7398** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at [registryourshark.com](http://registryourshark.com) and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

### How to initiate a warranty claim

You must call **1-800-798-7398** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at [registryourshark.com](http://registryourshark.com) and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.



**REGISTER YOUR PURCHASE**

registeryourshark.com



Scan QR code using  
mobile device



Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

**RECORD THIS INFORMATION**

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

**TIP:** You can find the model and serial numbers on the QR code label on the bottom of the back of the vacuum pod.

**TECHNICAL SPECIFICATIONS**

Voltage: 120V~, 60Hz

Watts: 700W

Amps: 5.8A

NOTES

NOTES

**PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.**

This Owner's Guide is designed to help you get a complete understanding of your new Shark® Bagless Corded Canister Vacuum.

SharkNinja Operating LLC  
US: Needham, MA 02494  
CAN: Ville St-Laurent, QC H4S 1A7  
1-800-798-7398  
sharkclean.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See [sharkninja.com/patents](http://sharkninja.com/patents) for more information.

