

Shark®

S4601 Series

OWNER'S GUIDE



IMPORTANT SAFETY INSTRUCTIONS

For Household Use Only

WHEN USING YOUR SHARK® BLAST & SCRUB STEAM POCKET® MOP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

READ ALL INSTRUCTIONS BEFORE USING YOUR SHARK BLAST & SCRUB STEAM POCKET MOP.

 **WARNING: DANGER OF SCALDING.**
The steam emitted from the Steam Mop is very hot and may cause scalding.
Please use caution when using the Steam Mop.

 **WARNING: KEEP STEAM MOP AWAY FROM CHILDREN.**

POLARIZED PLUG:

This Steam Mop has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

WARNING:

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

1.  **CAUTION:** When in use, never turn the Steam Mop over or on its side. Never direct steam toward people, pets, or plants.
2. Use the system only for its intended use.
3. **DO NOT** use for space-heating purposes.
4. **DO NOT** use outdoors.
5. **DO NOT** leave the Steam Mop unattended when plugged in. Always unplug the power cord from the electrical outlet when not in use and before servicing.
6. **DO NOT** allow the Steam Mop to be used by children. Close attention is necessary when used near children, pets, or plants.
7. Use only as described in this manual.
8. Use only manufacturer's recommended accessories.
9. **DO NOT** use with damaged cord or plug. If Steam Mop is not working as it should or has been dropped, damaged, left outdoors, or dropped into water, return it to SharkNinja Operating LLC for examination and repair. Incorrect re-assembly or repair can cause a risk of electrical shock or injury to persons when the Steam Mop is used.
10. To protect against a risk of electric shock, **DO NOT** immerse the Steam Mop in water or any other liquids.
11. **DO NOT** handle plug or Steam Mop with wet hands or operate it without wearing shoes.



12. **DO NOT** pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run Steam Mop over cord. Keep cord away from heated surfaces.
13. **DO NOT** unplug by pulling on power cord. To unplug, grasp the plug not the power cord. Do not use extension cords or outlets with inadequate current-carrying capacity.
14. **DO NOT** put any objects into the the Steam Nozzle openings. Discontinue use if the steam nozzle is blocked.
15. **DO NOT** put hands or feet under the Steam Mop. It gets very hot.
16. Use **ONLY** on flat, horizontal surfaces. Do not use on walls, counters, or windows.
17. **DO NOT** use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
18. **DO NOT** add cleaning solutions, vinegar, scented perfumes, oils, or any other chemicals to the water used in this Steam Mop as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your Steam Mop.
19. **Never leave any Pocket Pad in one spot while using or storing for any period of time, as this may damage your surfaces.**
20. Carefully remove all Pocket Pads after you have unplugged and allowed the Steam Mop to cool.
21. When cleaning the exterior of the Steam Mop, unplug the power cord from the electrical outlet and clean with a dry or damp cloth. Do not pour water or use alcohol, benzene, or paint thinner on the Steam Mop.
22. Extreme caution should be exercised when using the Steam Mop to clean stairs.
23. Keep your work area well lit.
24. Store Steam Mop indoors in a cool, dry place.
25. To avoid circuit overload, do not operate another appliance on the same socket (circuit) as the Steam Mop.
26. To avoid scalding injuries, always unplug and allow the Steam Mop to cool before removing or changing Mop Heads, Accessories, or Pocket Pads.

⚠ WARNING: Your Steam Mop is designed to clean hard-floor surfaces that will withstand high heat. Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some no-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.

SAVE THESE INSTRUCTIONS

Thank you for purchasing the Shark® Blast & Scrub Steam Pocket® Mop.

This Owner's Guide is designed to help you get a complete understanding of your new Steam Mop. Please read it carefully and keep for future reference.

For a list of what is included with this model, refer to inside flap of box.

If you should have a question about your Shark® Blast & Scrub Steam Pocket® Mop, please call Shark Customer Service at 1-800-798-7398.

REGISTER YOUR PURCHASE:

www.sharkclean.com

1-800-798-7398

RECORD THIS INFORMATION:

Model Number: _____

Date of Purchase (Keep receipt): _____

TECHNICAL SPECIFICATIONS:

Voltage: 120 V., 60 Hz

Watts: 1200W

Water Capacity: 550 ml (18 oz.)



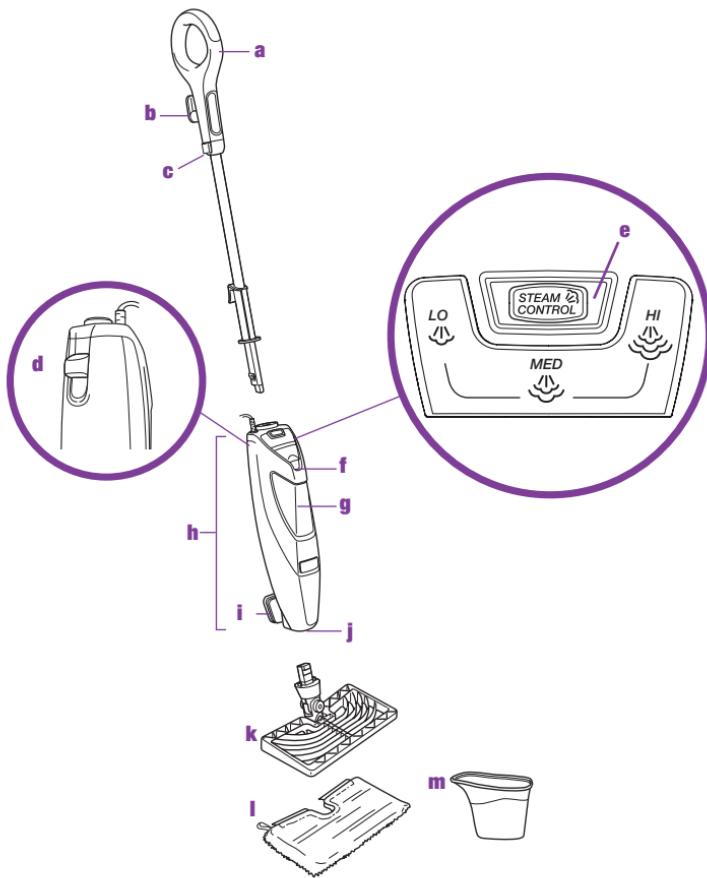
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Getting Started

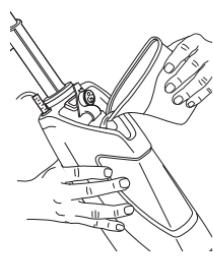
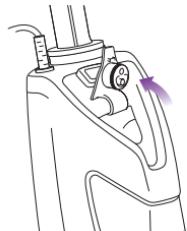
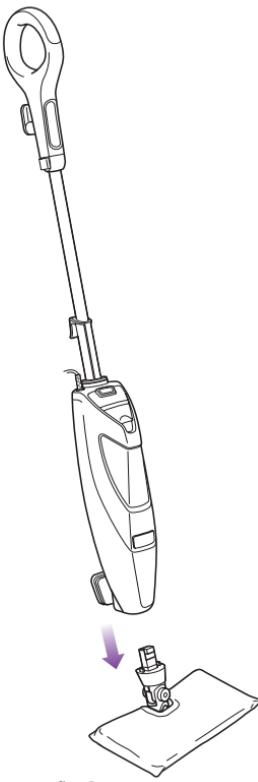
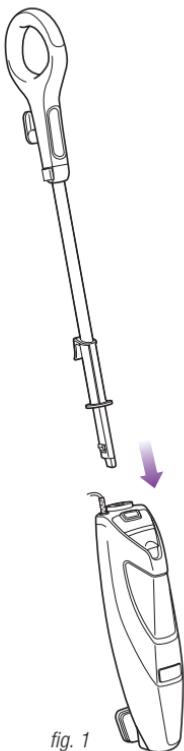
When assembling your Steam Mop there may be a little water in or around the water tank. This is because we test all our Steam Mops before you buy them, so you get a quality **Shark Blast & Scrub Steam Pocket® Mop**.



- a** Mop Handle
- b** Quick-Release Cord Holder
- c** Cord Management Clip
- d** Engage Scrubber/ Release Head
- e** Steam Control Button
- f** Water Tank Lid
- g** Water Tank

- h** Mop Body
- i** Stain Scrubber
- j** Steam Nozzle
- k** Rectangle Mop Head
- l** Pocket Pad for Rectangle Head
- m** Filling Flask

Assembling Your Steam Mop



⚠ WARNING: Always make sure the Steam Mop is UNPLUGGED from the wall when not in use. Never fill the Steam Mop, attach the Mop Head, or change or remove the Pocket Pad when the Steam Mop is plugged into the wall. Unplug from the wall and allow to cool before you fill the mop, attach or remove the mop head or change or remove the cleaning pad. To prolong the life of your Steam Mop, we recommend using distilled water. Make sure you add only water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the Steam Mop and could be unsafe for you and your family.

STEAM MOP ASSEMBLY

- 1 Insert the Mop Handle into the Mop Body (**fig. 1**). Push the Mop Handle in until you hear it click into place.

- 2 Select the Rectangle Mop Head and Pocket Pad. If the Pocket pad is not already attached, fit one side of the Pocket Pad onto the Mop Head first, then, using the loop, pull the Pocket Pad over the Mop Head. Attach the hook-and-loop fasteners on the top of the Pocket Pad to secure it in place.
- 3 Insert the Mop Head into the Mop Body. Push until you hear it click into place (**fig. 2**).
- 4 Attach the Blast & Scrub Pad to the hook-and-loop surface of the Stain Scrubber (**fig. 3**).
- 5 Pull up on the Water Tank Cap to open (**fig. 4**).
- 6 Use the Filling Flask to pour water into the Water Tank (**fig. 5**). Do not overfill. Press the Water Tank Cap firmly to close it.

NOTE: Steps 2–6 also apply to the Triangle Mop Head.

NOTE: The Triangle Mop Head may not be included with your product. See box for specific product details.

Using Your Steam Mop

IMPORTANT: Make sure you do not use the Steam Mop without attaching a Pocket Pad and adding water to the Water Tank first. When you are using the Steam Mop for the first time, it might take longer than the normal 30 seconds to start steaming.

IMPORTANT: Do not use on unsealed wood or unglazed ceramic floors. On surfaces that have been treated with wax and on some no-wax floors, the sheen may be removed by the heat and steam action. Test an isolated area of the surface to be cleaned before proceeding. Check the use and care instructions from the floor manufacturer.

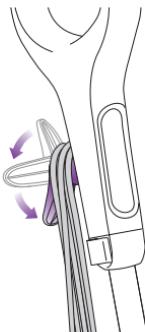


fig. 6

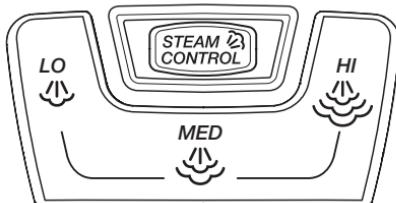


fig. 7



fig. 8

NOTE: To prolong the life of your Steam Mop, we recommend using distilled water.

NOTE: Sweep or vacuum your floors prior to cleaning with your Steam Mop.

- 1 Pull and twist the Quick-Release Cord Holder to unwrap the power cord completely (fig. 6). Plug into an electrical outlet.
- 2 The unit will be in Standby Mode as soon as it is plugged in. The Standby Mode can be identified by a blinking light around the Steam Control Button (fig. 7).
- 3 Press the Steam Control Button to select the **LO**, **MED**, or **HI** Steam Setting (fig. 7). Press once for the **LO** setting, twice for **MED**, three times for **HI**, and four times to return to Standby Mode. Once in Standby Mode, a light will blink around the Steam Control Button, but all other Steam Setting Lights will be off.
- 4 Clean your floors with a forward and backward motion.
- 5 When you come to a tough, dried-on floor stain, use the Scrub Blast Mode to clean it away.

- 6 To engage the Scrub Blast Mode, slide the Engage Scrubber/Release Head Button all the way down until you hear a click (fig. 8). The Stain Scrubber will automatically pop into position. Lift the Mop Body off the Mop Head and place the Stain Scrubber on the floor to start scrubbing.
 - 7 **CAUTION: While in Scrub Blast Mode, do not leave the Steam Mop stationary.**
 - 8 **CAUTION: Do not Scrub any one area for an extended period of time.**
 - 9 To go back to mopping, re-dock the Mop Body onto the Mop Head. The Stain Scrubber will automatically retract.
 - When you are done mopping, press the Steam Control Button until you return to Standby Mode.
 - When the Water Tank is empty, the Steam Mop will stop producing steam. You can refill the Water Tank at any time as long as the Steam Mop is unplugged. Follow the Water Tank filling instructions on page 6.
- NOTE:** Please wait 2 to 3 minutes for the Steam Mop to cool off before switching the Mop Head or the Pocket Pad. Never leave the Steam Mop with a damp/wet Pocket Pad on any floor.

The **Shark® Blast & Scrub Steam Pocket® Mop** has 3 unique steam settings so you can use the right amount of steam for the cleaning task at hand. See below for tips on when to use each setting.

SETTING	IDEAL FOR THESE SURFACES	RECOMMENDED USAGE
LO 	Laminate Hardwood Marble	Cleaning delicate surfaces Light cleaning and dusting Loosening and lifting light dirt
MED 	Hardwood Marble Tile Stone	Cleaning most surfaces and large areas Basic, everyday cleaning Removing spots and smaller messes Cleaning moderate- and heavy-traffic areas
HI 	Hardwood Marble Tile Stone	Deep-cleaning and cleaning hard-to-clean surfaces Tough cleaning and removing stuck-on messes and stains Deep-cleaning heavy-traffic areas Cutting through heavy dirt and grime Sanitizing* floors
SCRUB BLAST 	To engage the Scrub Blast Mode, slide the Engage Scrubber/Release Head Button down until you hear a click. The Stain Scrubber will automatically pop in to position. Lift the Mop body off the Mop Head and place the Stain Scrubber on the floor to start scrubbing. You can select your preferred level of steam. Use the LO setting for low-moisture, MED for more dried-on messes, and HI for stubborn, stuck-on stains.	

TO SANITIZE* WITH THE RECTANGLE MOP HEAD USING THE SCRUB SIDE OF THE POCKET PAD:

- 1 Start with a clean Pocket Pad Scrub Side down.
- 2 Plug in the unit and press the Steam Control Button to select the **HI** Setting.
- 3 Wait 30 seconds for the unit to begin producing steam.
- 4 Start mopping on an appropriate sealed hard-floor surface with a forward and backward motion. After three minutes, your unit is ready to be used to sanitize.
- 5 Using a forward and backward motion, move the unit over the area you seek to sanitize. Repeat at least 15 times.

* Sanitization studies were conducted under controlled test conditions. Household conditions and results may vary. With Rectangle Mop Head, HI Setting only, Scrub Side only (Scrub Side of the pad is the side with the scrubbing strips as opposed to the side with the shaggy fingers). Not in Blast & Scrub mode.

Caring for Your Steam Mop

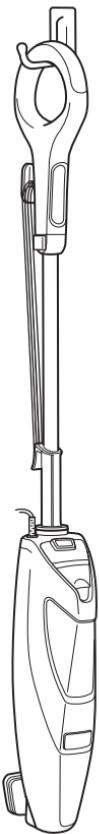


fig. 9

AFTER USE AND STORAGE

- 1 Press the Steam Control Button until the Steam Mop returns to Standby Mode. Unplug the cord from the outlet and place the Steam Mop into the upright position. Let it cool.
- 2 Remove the Pocket Pad from the Mop Head by undoing the hook-and-loop closure and using the loop on the side to pull it off the Mop Head, avoiding contact with the hot Pocket Pad.
- 3 Empty the Water Tank before storing. Open the Water Tank Cap and empty the Tank in a sink. Close the Cap.
- 4 To store the Steam Mop hanging up, first remove the Mop Head (after it has cooled and the steam has been released), then hang on a large hook (not included) (**fig. 9**).

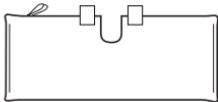


fig. 10



fig. 11

POCKET PAD CARE INSTRUCTIONS

Care

Before washing, close the hook-and-loop fasteners so they won't snag on the Pocket Pads. Machine wash the Pocket Pads separately with warm water using liquid detergent.

NEVER USE BLEACH, POWDERED DETERGENT, OR FABRIC SOFTENERS as they may damage or leave a coating on the Pocket Pads that will reduce their cleaning performance and absorbancy. Pocket Pads should be line-dried or tumble-dried on a low setting, as this will extend the life of the microfiber fabric (**fig. 10**).

Loose fibers can indicate wearing of the microfiber fabric. Do not pull the loose fibers as this can cause the weave to come undone. Simply trim the loose fibers with scissors (**fig. 11**).

Replacement Pocket Pads

For best cleaning results, we recommend replacing your Pocket Pads every 3 to 4 months following normal use. As with any fabric, dirt particles, grease, friction, and repeated washing can cause the fibers to break down, and you may notice an increase in the effort needed to push or pull the Steam Mop.

You can purchase replacement Pocket Pads and Accessories by visiting www.sharkclean.com or calling 1-800-798-7398.

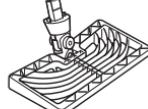
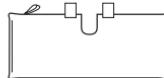
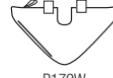
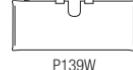
STEAM NOZZLE CARE

If you believe the Steam Nozzle or the Direct Steam Nozzle is clogged, please contact Customer Service at 1-800-798-7398 or consumer-services@sharkninja.com.

Ordering Optional Accessories

NOTE: Select Accessories are included. Others are available for purchase at www.sharkclean.com or by calling 1-800-798-7398.

For a list of what is included with this model, refer to inside flap of box.

ACCESSORY	
Triangle Mop Head For cleaning corners and hard-to-reach areas (not for sanitization).	 101SC4601
Rectangle Mop Head For all-purpose cleaning.	 100SC4601
XL Mop Head For large-area cleaning (not for sanitization).	 102SC4601
XL Rectangle All-Purpose Pocket Pad Shaggy fingers on both sides lift and lock in dust and dirt.	 P180W
Triangle Washable All-Purpose Scrub Pocket Pad One side features scrubbing strips to help remove tough, dried-on stains; the other features shaggy fingers to lift and lock in dust and dirt.	 P179W
Rectangle Washable All-Purpose Scrub Pocket Pad One side features scrubbing strips to help remove tough, dried-on stains; the other features shaggy fingers to lift and lock in dust and dirt.	 P139W
Stain Blast Blast & Scrub Pad Breaks apart tough, dried-on stains fast.	 P176W



Troubleshooting Guide

PROBLEM	POSSIBLE REASONS & SOLUTIONS
The Steam Mop isn't producing any steam.	<p>The Steam Mop should be securely plugged into an electrical outlet. Check your fuse or circuit breaker or try a different outlet.</p> <p>Make sure the Water Tank is full, the unit is plugged in, and the light around the Steam Control Button is solid.</p> <p>If the light around the Steam Control Button is not lit, try a different electrical outlet.</p> <p>If the light around the Steam Control Button is blinking, press the Steam Control Button to select a Steam Setting.</p> <p>If the light around the Steam Control Button is solid, wait 30 seconds for the unit to warm up.</p> <p>If after following the above steps the Steam Mop still does not produce any steam, contact Customer Service at 1-800-798-7398 or consumer-services@sharkninja.com.</p>
The Steam Mop is producing intermittent steam.	<p>This is normal—for more consistent steam select the HI Setting.</p> <p>Also make sure the Water Tank is full.</p>
I can't select a Steam Setting.	<p>Make sure the unit is plugged in and the light around the Steam Control Button is solid.</p> <p>If your Steam Mop is producing steam but the light around the Steam Control Button is not lit, call customer service at 1-800-798-7398.</p>
I am getting streaky/cloudy floors.	<p>The Pocket Pad might be dirty. If it is, flip it over to the clean side or change it entirely. If you washed the Pocket Pad with powdered detergent, then it could be damaged and require replacement.</p> <p>This could also be an indication of soap or grease residue that has accumulated on the floor. As our Steam Mops use only a small amount of water, it may not be enough to rinse off the accumulation of residue that the steam is bringing to the surface. We suggest rinsing the floor with nothing but water, letting it dry, and then steam mopping again with a clean Pocket Pad. One or more rinses will generally remove the residue.</p> <p>A more stubborn case may require you to rinse the floor with a mix of one part vinegar and two parts water* (but DO NOT put vinegar or any other cleaner into the Steam Mop's Water Tank).</p> <p>*Please consult your flooring manufacturer's care and maintenance instructions before applying any cleaning products or solutions including vinegar.</p>
It's really hard for me to push/pull the Steam Mop.	<p>If you are using the Scrub side of the Pocket Pad, which is designed for stain and heavy residue cleaning, you will feel more friction when using the Steam Mop.</p> <p>The Steam Mop might also be hard to push/pull if the Pocket Pad isn't wet enough. It should get easier to push/pull the Steam Mop after it's been running for a few minutes.</p> <p>We also recommend using the Shaggy side of the Pocket Pad for an easier push/pull experience when cleaning larger areas.</p> <p>An overly dirty pad could also result in a harder push/pull experience. We recommend flipping the pad over or using a clean pad.</p>

Frequently Asked Questions

QUESTION	ANSWER
How do I deploy the Stain Scrubber?	To deploy the Stain Scrubber, slide the Engage Scrubber/Release Head Button all the way down until you hear a click. The Stain Scrubber will automatically pop into position. Lift the Mop Body off the Mop Head and place it on the floor to start scrubbing.
How do I retract the Stain Scrubber?	Re-dock the Mop Body onto the Mop Head and the Stain Scrubber will automatically retract.
Is the Stain Scrubber going to damage my floors?	The Stain Scrubber is designed to be safe on all sealed floors, but it is always recommended to test an isolated area of the surface to be cleaned before proceeding.
Can I use the Steam Mop on carpets?	No, the Steam Mop is not designed for carpet cleaning.
What surfaces can I use the Steam Mop on?	The Steam Mop is designed for use on all sealed hard-floor surfaces. We recommend that you first test an isolated area of the floor surface to be cleaned as well as review the use and care instructions from your floor manufacturer. ▲ WARNING: Do not use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials. NOTE: On surfaces treated with wax and on some no-wax floors, the sheen may be removed by the heat or steam action of the unit. Test an isolated area of flooring first to see if sheen is affected.
Can I put something other than water in the Water Tank of the Steam Mop?	DO NOT add cleaning solutions, scented perfumes, oils, or any other chemicals to the water used in this appliance as this may damage the unit or make it unsafe for use. We recommend using distilled water in your Steam Mop.



ONE (1) YEAR LIMITED WARRANTY

SharkNinja Operating LLC warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions, and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call Customer Service at 1-800-798-7398 or visit www.sharkclean.com.

If the appliance is found to be defective in material or workmanship, **SharkNinja Operating LLC** will repair or replace it free of charge. Proof of purchase is required and a fee of \$19.95 will apply to cover the cost of return freight.*

The liability of **SharkNinja Operating LLC** is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling, or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or repairs, service, or alterations to the product or any of its parts that have been performed by a repair person not authorized by **SharkNinja Operating LLC**.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of **SharkNinja Operating LLC** warranty if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is **SharkNinja Operating LLC** liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

***Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address, and phone number with a note giving purchase information, model number, and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE".**

Product Registration

Please visit www.sharkclean.com or call 1-800-798-7398 to register your new Shark® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase, and model number, along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering, you acknowledge you have read and understood the instructions for use and the accompanying warnings set forth in the instructions.

Questions or Problems?

CALL US.
We are here to
help with our
hassle-free
return service.

Toll-Free Customer Support Telephone:

Mon–Sat: 7am–11pm, Sun: 9am–8pm EST

1-800-798-7398

 consumer-services@sharkninja.com

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