

Shark[®]

Rocket[®] Hand Vac

HV294Q

Series

INSTRUCTIONS



 sharkclean.com

 1-800-798-7398

THANK YOU

for purchasing the Shark® Rocket® Hand Vac



TIP: You can find the model and serial numbers on the QR code label which is located on the bottom of the dust cup.

TIP: You can locate the date code on one of the prongs of the power cord plug.

REGISTER YOUR PURCHASE

- registeryourshark.com
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____
Date Code: _____
Date of Purchase: _____
(Keep receipt)
Store of Purchase: _____

TECHNICAL SPECIFICATIONS

Voltage: 120V, 60Hz
Watts: 400W
Amps: 3.4A

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark Rocket Hand Vac.

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IMPORTANT SAFETY INSTRUCTIONS

HOUSEHOLD USE ONLY

To reduce the risk of electric shock, this vacuum cleaner has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠ WARNING

TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY:

GENERAL WARNINGS

1. This device contains electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Use only identical replacement parts.
3. Carefully observe and follow the instructions provided below to avoid improper use of the appliance. **DO NOT** use the vacuum for any purpose other than those described in this manual.
4. Before use, carefully inspect all parts for any damage. **DO NOT** use if any parts are damaged.
5. The use of an extension cord is **NOT** recommended.
6. This vacuum cleaner contains no serviceable parts.

USE WARNINGS

7. **DO NOT** allow the appliance to be used by children. Close supervision is necessary when used near children. This is not a toy.
8. Always turn off the vacuum cleaner before connecting or disconnecting any motorized nozzles or other accessories.
9. **DO NOT** handle plug or vacuum cleaner with wet hands.

10. **DO NOT** use without filters in place.
11. Only use Shark® branded filters and accessories. Failure to do so will also void the warranty.
12. **DO NOT** damage the power cord:
 - a) **DO NOT** pull or carry vacuum cleaner by the cord or use the cord as a handle.
 - b) **DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - c) **DO NOT** run the vacuum cleaner over the power cord, close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
13. **DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
14. **DO NOT** use if nozzle or accessory airflow is restricted. If the air paths or the motorized floor nozzle become blocked, turn the vacuum cleaner off and unplug from electrical outlet. Remove all obstructions before you plug in and turn on the unit again.
15. Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.

SAVE THESE INSTRUCTIONS

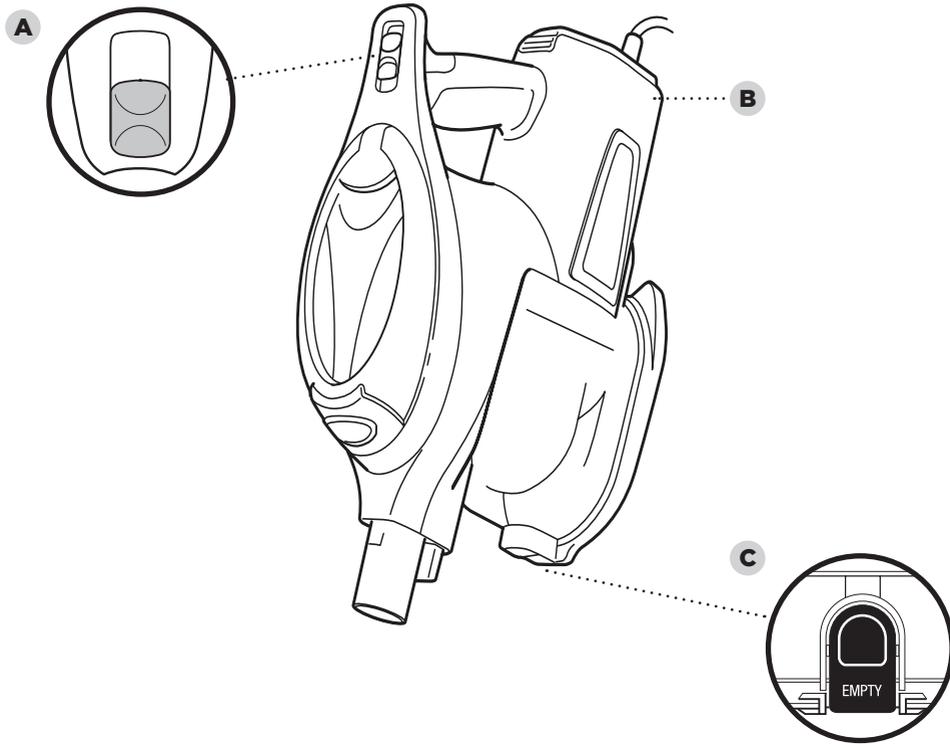
READ ALL INSTRUCTIONS BEFORE USE

16. **DO NOT** use if vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
17. Use extra care when cleaning on stairs.
18. **DO NOT** leave the vacuum cleaner unattended while plugged in.
19. When powered on, keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibers.
20. **DO NOT** place vacuum cleaner on unstable surfaces such as chairs or tables.
21. **DO NOT** use to pick up:
 - a) Liquids
 - b) Large objects
 - c) Hard or sharp objects (glass, nails, screws, or coins)
 - d) Large quantities of dust (drywall dust, fireplace ash, or embers). **DO NOT** use as an attachment to power tools for dust collection.
 - e) Smoking or burning objects (hot coals, cigarette butts, or matches)
 - f) Flammable or combustible materials (lighter fluid, gasoline, or kerosene)
 - g) Toxic materials (chlorine bleach, ammonia, or drain cleaner)
22. **DO NOT** use in the following areas:
 - a) Poorly lit areas
 - b) Wet or damp surfaces
 - c) Outdoor areas
 - d) Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust)
23. Turn off all controls before plugging in or unplugging the vacuum.
24. Unplug from electrical outlet when not in use and before any maintenance or cleaning.
25. Hand wash with water only. Washing with cleaning chemicals could damage the unit.
26. Allow all filters to air-dry completely before replacing in the vacuum to prevent liquid from being drawn into electric parts.
27. Make sure the dust cup and all filters are in place after routine maintenance.

GETTING TO KNOW YOUR SHARK® ROCKET® HAND VAC

WELCOME!

Congratulations on your purchase. Use this instruction manual to learn about your new hand vac's great features. From assembly to use to maintenance, you will find it all in here.



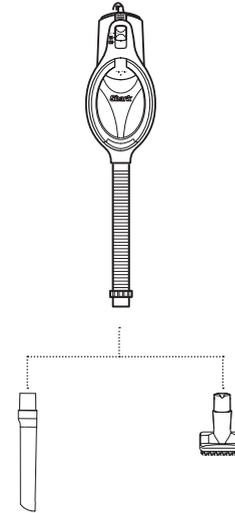
MAIN UNIT

- A** Power Switch
- B** Handheld Vacuum
- C** Dust Cup Release

ASSEMBLING YOUR VACUUM

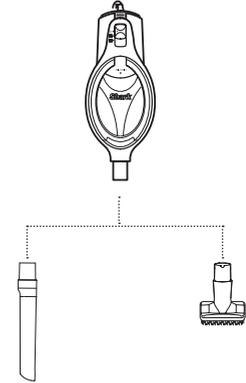
OPTION 1

Attach flexible hose to handheld vacuum.
Attach desired cleaning accessory.



OPTION 2

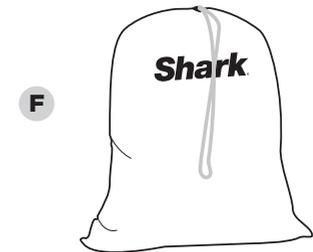
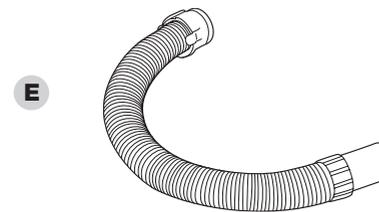
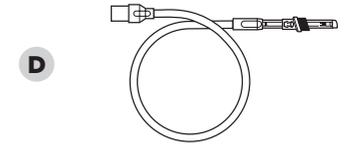
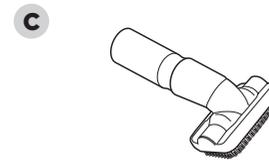
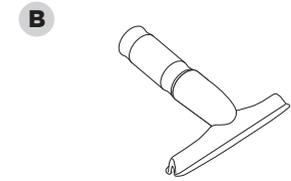
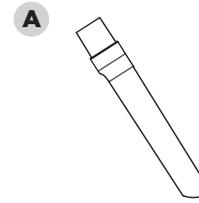
Attach desired cleaning accessory to
handheld vacuum.



ACCESSORIES

There are a variety of accessories that are compatible with this vacuum series.

- A 12" Crevice Tool**
Clean in tight spaces or reach baseboards and ceilings with this slim crevice tool.
- B Wide Upholstery Tool**
Perfect for grabbing pet hair and lint from furniture and other upholstered surfaces.
- C Dusting Brush**
Dust a multitude of surfaces such as shelves, baseboards, window/door frames, and much more. Turn the brush head to adjust the angle to the surface you're cleaning.
- D Precision Duster**
Flexible tube with micro-duster crevice tool on the end for cleaning around delicate objects and in difficult-to-reach spots like car interiors and computer keyboards.
- E Flexible Hose**
Stretch and flex this extension hose to clean around objects and get into hard-to-reach spaces. Attach the crevice tool or another accessory depending on what you are cleaning.
- F Accessory Bag**
This convenient accessory storage bag is 32 x 46 cm in size.



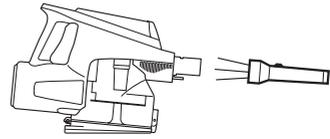
MAINTAINING YOUR VACUUM

IMPORTANT: Clean the dust screen inside the dust cup as required.

NOTE: Empty dust cup when debris reaches the MAX fill line.

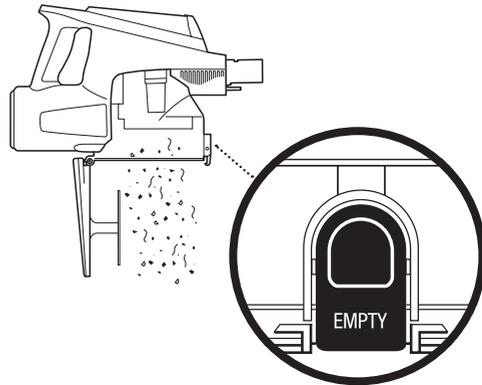
CHECKING FOR BLOCKAGES:

Check all dust cup intake openings.



EMPTYING THE DUST CUP

- 1 Position the handheld vacuum so the dust cup is over a trash bin and press the EMPTY button on the front. The bottom lid will open, allowing the debris to fall out.
- 2 Once dust cup is empty, close the bottom lid.



RECOMMENDED FILTER CLEANING SCHEDULE:

Pre-Motor Filter Kit

(Foam & Felt)

XFFV300

Clean once a month.

Post-Motor Filter

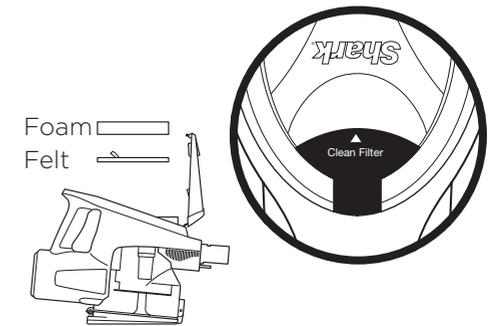
XFFV300

Clean once a year.

CLEANING THE FILTERS

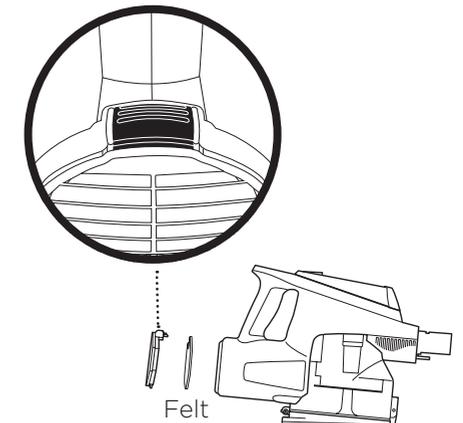
1 Pre-Motor (foam and felt):

Lift the latch on the top of the handheld vacuum to open the filter cover. Take out filters and tap loose dirt off them. If more cleaning is needed, rinse filters with water only and let them air-dry completely. To reinstall them, insert the felt filter first, place the foam filter on top of it, and close the filter cover.



2 Post-Motor:

Lift off the post-motor filter cover below the handle. Remove the filter, rinse it with water only, and let it air-dry completely. Replace the filter, then close the cover, pressing it until it clicks into place.



Vacuum is not picking up debris. No suction or light suction. (Refer to Maintenance section for more information.)

- Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinserting in the vacuum.
- Dust cup may be full; empty dust cup.

Vacuum turns off on its own.

This vacuum is equipped with a motor-protective thermostat so it will shut off if it overheats. Should this occur, perform the following steps to restart the motor-protective thermostat:

1. Turn vacuum off and unplug it.
2. Empty dust cup and clean filters (see Maintenance section).
3. Check for blockages in hose, accessories, and inlet openings.
4. Allow unit to cool for a minimum of 45 minutes.
5. Plug in vacuum and turn it on.

Note: If vacuum still does not start, contact Customer Service at 1-800-798-7398.

The 5-Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of 5 years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in this instruction manual, subject to the following conditions and exclusions.

What is covered in my warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced for up to 5 years from the original purchase date.
2. In the rare event that a replacement unit is issued, the warranty coverage ends six months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is greater. If the unit is replaced, SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered in my warranty?

Our Customer Service/Product Specialists are available to provide all the warranty service options available to you, including the possibility of upgrading to our VIP Warranty Service Options for select product categories.

1. Normal wear and tear of wearable parts such as foam filters, HEPA filters, pads etc., which require regular maintenance and/or replacement to ensure the proper functioning of your unit are not covered by this warranty.
2. Any unit that has been tampered with or used for commercial purposes.
3. SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$19.95 for return shipping costs will be charged at the time of return shipment of the repaired or replacement unit.
4. Damage caused by misuse, abuse, or negligent handling, or damage due to mishandling in transit.
5. Consequential and incidental damages.
6. Defects caused by or resulting from damages from shipping or from repairs, service or alteration to the product or any of its parts which have been performed by a repair person not authorized by SharkNinja.
7. Products purchased, used or operated outside of North America.

Problems with your unit/How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit sharkclean.com for product care/maintenance self-help. Our Customer Service and product specialists are also available at 1-800-798-7398 to assist with product support and warranty service options.

How to initiate a warranty claim

You can call 1-800-798-7398 to have a Customer Service specialist assist you. Please note you must call 1-800-798-7398 to initiate a warranty claim. Return and Packing Instruction information will be provided at that time.

For Customer Service hours, visit sharkclean.com.

Replacement parts are available for purchase at sharkclean.com. For more information on which parts are classified as wearable or non-wearable, please visit sharkwarranty.com.

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

SharkNinja Operating LLC
US: Needham, MA 02494
CAN: Ville St-Laurent, QC H4S 1A7
1-800-798-7398
sharkclean.com



Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

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For SharkNinja U.S. Patent information, visit sharkninja.com/USPatents

