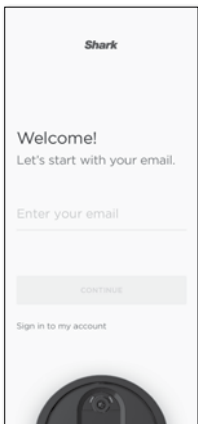


## CONNECTING THE SHARKCLEAN™ APP AND ROBOT

Search SharkClean in the app store and download to get started.

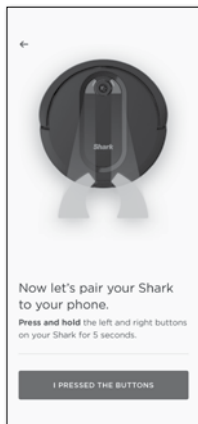
### STEP 1 Create An Account

- Open the **SharkClean** app and set up your account.



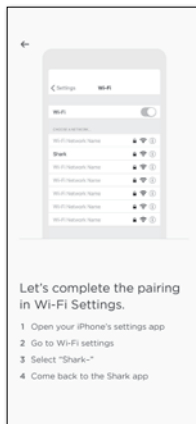
### STEP 2 Activate Robot Wi-Fi

- Hold down **Dock** and **Clean** buttons **simultaneously** until your Shark prompts you with audio, and Wi-Fi light (📶) on robot blinks.



### STEP 3 Select Robot (Apple iOS Only)

- Exit the app and open Wi-Fi settings.
- **Select your robot** (Ex. Shark\_RVXXX) from the menu.
- Exit settings and return to the SharkClean app.



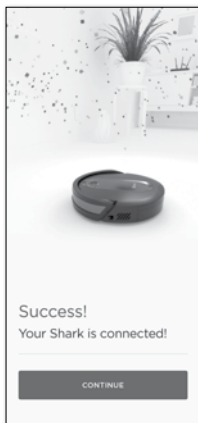
### STEP 4 Connect To Home Wi-Fi

- If you have multiple Wi-Fi networks, select the **2.4 GHz** network.



### STEP 5 Success!

- When pairing is complete, the **Success** screen will appear.



### WI-FI TROUBLESHOOTING

- To use the app, your phone must be connected to a 2.4GHz network. The app will not work on a 5GHz network.
- **DO NOT** use a VPN or a proxy server.
- Make sure Wi-Fi isolation is turned off on the router.
- If you still can't connect, restart your phone, reboot your robot, and reboot your router.

Please be sure to read the enclosed Shark® Owner's Guide prior to using your robot.

# Shark IQ ROBOT

## SELF-EMPTY™

### UR1000SR

## QUICK START GUIDE

To stay current on our latest updates and features, **DOWNLOAD THE SHARKCLEAN™ APP.**

Search "SharkClean" in the app store.



Scan QR code with your phone's camera to quickly find and download the app

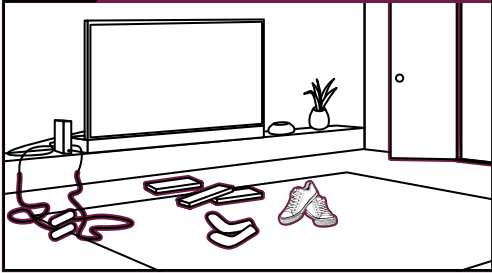
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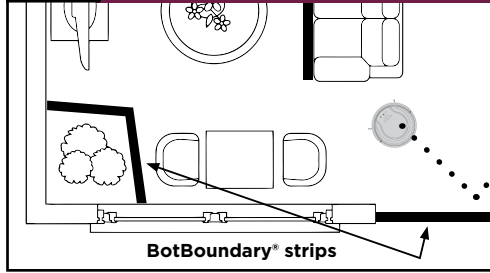
## OPTIMIZING YOUR HOME FOR CLEANING

### STEP 1 PREP YOUR HOME



Clear cords and remove small objects like toys, clothing, or drapes from floors. Open interior doors where you want your robot to clean.

### STEP 2 SET UP FOR SUCCESS

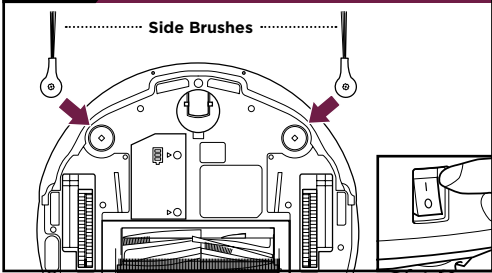


Use the BotBoundary strip included in the box to keep your robot out of the areas you would like it to avoid:

- Near power cords or phone chargers
- In front of thresholds higher than 7/8ths of an inch

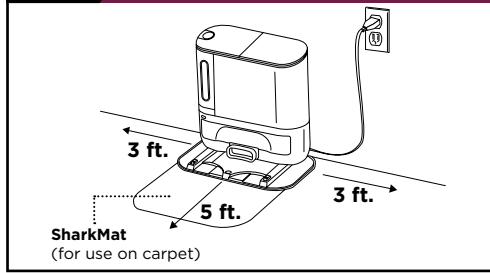
## SETUP

### STEP 3 PREP THE ROBOT



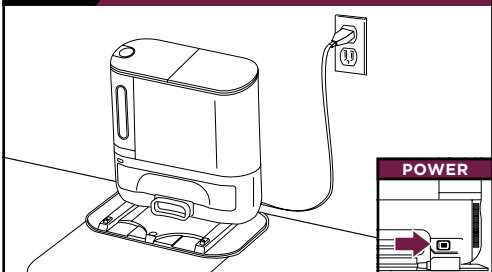
- Remove protective film from robot and base.
- **Attach side brushes located in the red packaging.**
- **The power button on the side of the robot must be in the (I) ON position.**

### STEP 4 SET UP THE BASE



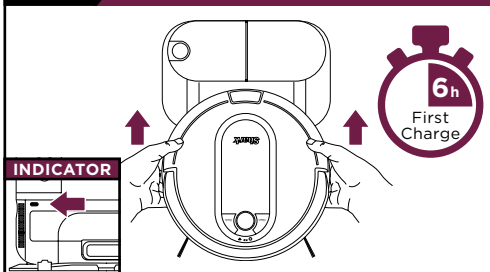
Find a **permanent** location for the base. Place it with its back against a wall, in an area with a **good Wi-Fi** signal. **Remove any objects** that are closer than 3 ft. from either side of the base, or closer than 5 ft. from the front. For best results, set up base on **hard floor**, or on the **SharkMat**.

### STEP 5 PLUG IN THE BASE



- Plug cord into electrical outlet.
  - Make sure the **power switch on the back of the base is in the ON position.**
- The **Indicator Light** will illuminate green when base has power.

### STEP 6 CHARGE THE ROBOT



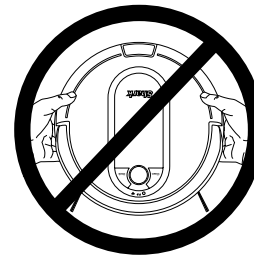
Place robot on base to charge for **6 hours**. Power button must be in the (I) ON position and the robot must be aligned correctly, with its **BACK SIDE** against the base. When charging begins, the robot will **BEEP** and the **DOCK** light will turn **BLUE**.

**NOTE:** Every time the robot returns to the dock, it will make a loud noise as it empties debris. This is normal and no cause for concern.

## WHAT TO EXPECT

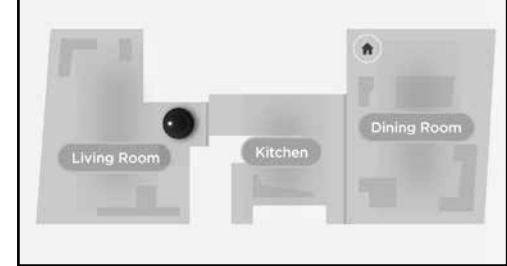
As your robot learns your home, you may need to make some small adjustments to optimize performance.

### AVOID MOVING THE ROBOT OR BASE



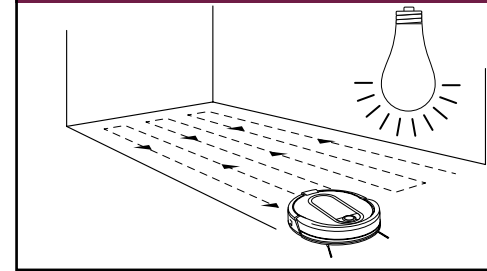
While your robot is cleaning, **DO NOT** pick it up and move it, or move the charging base—this will impact the robot's ability to map your home.

### INTERACTIVE MAP



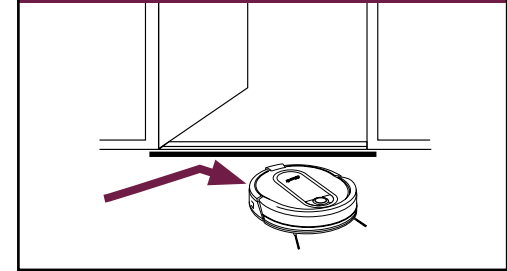
It will take your robot multiple runs to generate your interactive map, so run it frequently to get the best map.

### LIGHTING CONDITIONS



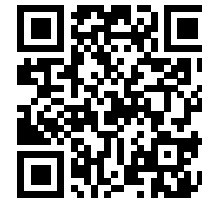
For best results, run your robot in well-lit conditions. If you run your robot at night, keep the lights on in the areas to be cleaned.

### DOORWAYS AND THRESHOLDS



Your robot can easily climb over most thresholds but if one is higher than 7/8ths of an inch, block it off with a BotBoundary® strip.

### STEP 7 DOWNLOAD THE SHARKCLEAN™ APP



Scan QR code with your phone's camera to quickly find and download the app

- Search "SharkClean" in the app store. Some of the exclusive features in the app:
- Build an interactive map of your home.
  - Select specific rooms to clean from the interactive map.
  - Control your robot from anywhere.

### CAN'T CONNECT TO WI-FI?

**Restart your phone**  
**Reboot your robot**

- Make sure the power switch on the back of the BASE is in the ON position.
- Press the power button on the side of the ROBOT to the OFF position for 10 seconds. Press it again to turn power back ON.

**Reboot your router**

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

**Questions? Two Easy Steps If You're Stuck:**  
Having trouble connecting to your robot? Call **1-855-460-5423** for robot support.

For how-to videos, FAQs, troubleshooting, and tips & tricks visit: [sharkclean.com/support](http://sharkclean.com/support)

**Smart Home Setup**

To set up voice control using Google Home or Amazon Alexa, visit [sharkclean.com/app](http://sharkclean.com/app) for instructions.