# Shark. **Steam Pickup**



WHAT'S INCLUDED

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## **IMPORTANT SAFETY INSTRUCTIONS - FOR HOUSEHOLD USE ONLY** SAVE THESE INSTRUCTIONS. **READ ALL INSTRUCTIONS BEFORE USING THIS CLEANER.**

counters, or windows.

Pickup and allowed it to cool.

Pickup to clean stairs.

29. Keep your work area well lit.

openings and moving parts.

attached

This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to defeat this safety feature. It is not recommended to use an extension cord with this product.

# **A WARNING**

To reduce the risk of fire, electric shock, or injury:

GENERAL WARNINGS: WHEN USING YOUR SHARK® STEAM PICKUP, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED. INCLUDING THE FOLLOWING:

- 1. WARNING: Danger of Scalding. The steam emitted from the Steam Pickup is very hot and may cause scalding. Please use caution when using the Steam Pickup.
- **2. DO NOT** leave the Steam Pickup unattended when plugged in. ALWAYS unplug the power cord from the electrical outlet when not in use and before servicing.
- **3. DO NOT** use with damaged cord or plug. If Steam Pickup is not working as it should or has been dropped, damaged, left outdoors, or dropped into water, return it to SharkNinja Operating LLC for examination and repair. Incorrect reassembly or repair can cause a risk of electrical shock or injury when used.
- 4. To protect against a risk of electric shock, **DO NOT** immerse the Steam Pickup in water or any other liquids.
- 5. DO NOT handle the plug or Steam Pickup with wet hands or operate it without wearing shoes

off the handle.

6. DO NOT pull or carry by cord, use cord as a handle, close a door on

cord, or pull cord around sharp edges or corners.

- 7. DO NOT run Steam Pickup over cord. Keep cord away from heated surfaces.
- 8. Unplug before servicing
- 9. ALWAYS make sure the Steam Pickup is UNPLUGGED when not in use
- 10. NEVER fill the Steam Pickup or attach the mop head when the Steam Pickup is plugged into an electrical outlet. Unplug from the electrical outlet and allow to cool before you fill the mop, or attach or remove the head.
- **11.** When cleaning the exterior of the Steam Pickup, unplug the power cord from the electrical outlet and clean the Steam Pickup with a dry or damp cloth. **DO NOT** pour water or use alcohol. benzene, or paint thinner on the Steam Pickup.
- 12. To avoid circuit overload, **DO NOT** operate another appliance on the same socket (circuit).
- 13. To avoid scalding injuries, ALWAYS unplug and allow the Steam Pickup to cool before removing tanks/brushroll.

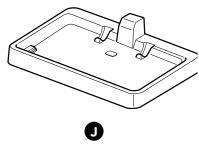
#### LISE WARNING

- 14. When in use, **NEVER** turn the Steam Pickup on its side.
- 15. Use the system only for its intended use.
- DO NOT use for space-heating purposes. 17. DO NOT use outdoors.
- 18. DO NOT allow the Steam Pickup to be used by children. Close

ASSEMBLY 1 2 C PO 00 A  $\oslash$ 1. Alian the **Pole** with the **2.** Place the Steam Pickup on 3. Make sure all parts are opening in the Main Body the floor near a wall outlet securely clicked into place. and insert firmly until it and plug in the cord. The G LEDs on the main body will clicks into place. illuminate when plugged in. <u>ک</u> Note: To detach the handle, press the release button on the back of the unit and lift



A Handle **B** Pole

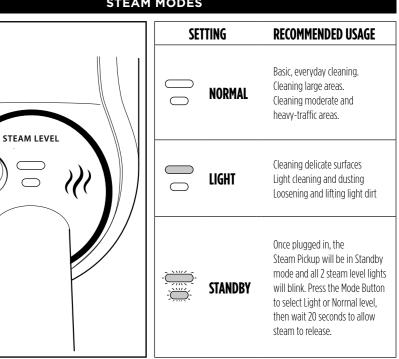


Note: Not all accessories come with all units and may vary by model. Please visit www.sharkclean.com for more details.

- attention is necessary when used near children, pets, or plants. 19. Use only as described in this Owner's Guide.
- **20.** Use only manufacturer's recommended accessories.
- DO NOT put any objects into the steam nozzle openings.
- 22. DO NOT put hands or feet under the steam. It gets very hot.
- 23. Use ONLY on flat, horizontal surfaces. DO NOT use on walls,
- 24. DO NOT use on leather, wax-polished furniture, synthetic fabrics, velvet, or other delicate, steam-sensitive materials.
- 25. DO NOT add cleaning solutions, scented perfumes, oils, or any other chemicals to the water used in the Steam Pickup as this may damage it or make it unsafe for use. If you live in a hard-water area, we recommend using distilled water in your Steam Pickup. **26.** You can release the brushroll after you have unplugged the Steam
- 27. Extreme caution should be exercised when using the Steam
- 28. NEVER use Steam Pickup without the brushroll or debris tank
- 30. Store Steam Pickup indoors in a cool, dry place.
- **31.** Keep hair, loose clothing, fingers, and all parts of body away from
- 32. DO NOT carry the Steam Pickup while in use.
- 33. The steam emitted from the Steam Pickup is very hot and may
- cause scalding. Please use caution when using the Steam Pickup.
- 34. DO NOT use on unsealed wood or unglazed ceramic floors. On

surfaces that have been treated with wax and on some unwaxed floors, the sheen may be removed by the heat and steam action.

- **35.** Al WAYS test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- 36. DO NOT scrub any one area for an extended period.
- 37. DO NOT use the Steam Pickup without the brushroll and adding water to the water tank. When you use the Steam Pickup for the first time, it might take longer than the normal seconds to start steaming
- **38.** To prolong the life of your Steam Pickup, we recommend using distilled water. Add ONLY water to the tank. Chemicals or cleaning solutions (including vinegar) may damage the Steam Pickup and could be unsafe for you and your family.
- **39.** The liquid or steam must not be directed towards equipment containing electrical components, such as the interior of ovens. container. Dispose of contents/container with a licensed waste disposal site in accordance with the requirements of the local waste disposal authority
- 40. DO NOT use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present
- 41. Use only identical replacement parts. Only use parts designated for this product
- 42. DO NOT allow to be used as a toy.
- 43. Keep Steam Pickup away from children
- 44. Keep the appliance out of reach of children when it is energized or cooling down.

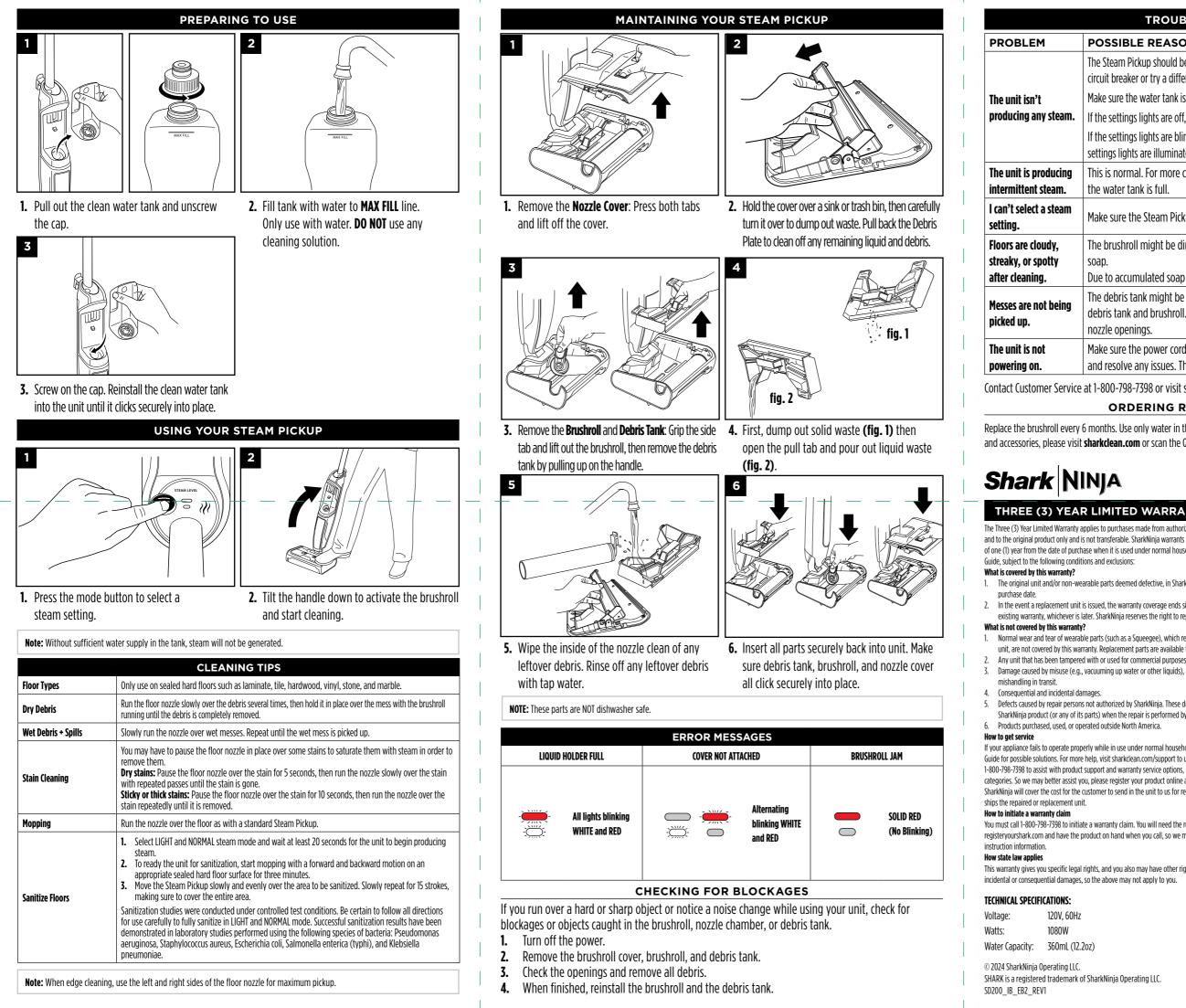


The Shark Steam Pickup has 2 unique Steam Control settings so that you can select the ideal amount of steam to use for each cleaning task. Use NORMAL mode for everyday basic cleaning, ideal for large and moderately dirty areas. Use LIGHT mode for less steam, idea for delicate surfaces and a light clean. Press the Mode Select button to select the steam level and wait **30 seconds** for steam to generate.

## PRODUCT USE: (REFER TO NEXT PAGE)

Note: The unit will not produce steam until it is powered on and the handle is tilted down.

**STEAM MODES** 



### TROUBLESHOOTING

#### POSSIBLE REASONS AND SOLUTIONS

The Steam Pickup should be securely plugged into an electrical outlet. Check your fuse or circuit breaker or try a different outlet.

Make sure the water tank is full, the unit is plugged in, and the mode button is illuminated.

If the settings lights are off, try a different electrical outlet.

If the settings lights are blinking, press the mode button to select a steam setting. If the settings lights are illuminated steadily, wait 30 seconds for the unit to warm up.

This is normal. For more consistent steam, select the NORMAL setting. Also make sure the water tank is full.

Make sure the Steam Pickup is plugged in and the settings lights are flashing.

The brushroll might be dirty. Remove brushroll and clean it with warm water and

Due to accumulated soap or grease residue, the floor may require several cleanings.

The debris tank might be full. Remove debris tank and dispose of all waste from the debris tank and brushroll. Make sure to clear any blockages in the tank and floor nozzle openings.

Make sure the power cord is plugged into a working outlet. Check for error messages and resolve any issues. The unit will not function in error mode.

Contact Customer Service at 1-800-798-7398 or visit sharkclean.com.

#### **ORDERING REFILLS AND PARTS**

Replace the brushroll every 6 months. Use only water in the tank. To order brushrolls or other parts and accessories, please visit sharkclean.com or scan the QR code.



#### **THREE (3) YEAR LIMITED WARRANTY**

The Three (3) Year Limited Warranty applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable. SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original

2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinia reserves the right to replace the unit with one of equal or greater value

Normal wear and tear of wearable parts (such as a Squeegee), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at sharkaccessories.com.

Damage caused by misuse (e.g., vacuuming up water or other liquids), abuse, negligent handling, failure to perform required maintenance, or damage due to

5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinia product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinia

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, see the Troubleshooting section of this Owner's Guide for possible solutions. For more help, visit sharkclean.com/support to use our online self-help tools. Our Customer Service Specialists are also available at 1-800-798-7398 to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourshark.com and have the product on hand when you call. SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$25.95 (subject to change) will be charged when SharkNinja

You must call 1-800-798-7398 to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourshark.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of